

Terms and Conditions for the “Money Back Guarantee” Campaign

At Wideart Development, we stand behind the quality and effectiveness of our services. That’s why we offer a Money Back Guarantee for all our Design, Web Development and Digital Marketing services. These terms outline the conditions of our guarantee, ensuring transparency and satisfaction for our clients.

Campaign valid: indefinite term

Start of the campaign: 26 October 2024

Last update: 26 October 2024

Active: Yes

Eligibility for Money Back Guarantee

- The Money Back Guarantee applies only to services purchased directly via our website <https://wideart.dev> or <https://digitalagency-development.com/>.
- Services purchased through third-party platforms or resellers are not eligible for this guarantee.
- To be eligible, the client must complete and adhere to the initial consultation and agreed-upon project requirements.

Requesting a Refund

- Refund requests must be submitted within 30 days of the service completion date.
- Requests can be submitted by contacting our customer service team at hello@wideart.dev with a detailed explanation of the dissatisfaction.
- To qualify, clients must demonstrate that project milestones or agreed-upon objectives were not met despite adherence to the initial project scope.

Conditions for Refund Approval

- The Money Back Guarantee does not apply to dissatisfaction stemming from scope changes requested by the client after project initiation.
- Refunds may not be granted if the client fails to provide necessary project assets, information, or feedback within the requested timelines.
- Partial refunds may be offered if specific deliverables within the project met the agreed-upon standards.

Non-Refundable Services

- Expenses incurred for third-party tools, licenses, or ad spends (e.g., Google Ads costs) are non-refundable.
- Custom development and advanced e-commerce solutions are excluded due to the complexity and custom nature of these services.

Refund Process

- Approved refunds will be processed within 14 business days of approval.
- Refunds are issued to the original payment method only.

Changes to the Money Back Guarantee Policy

- Wideart Development reserves the right to amend or terminate this Money Back Guarantee at any time, with prior notice to clients via the website.

By purchasing our services, you agree to these terms and conditions of the Money Back Guarantee.

Terms and Conditions for the "Subscribe to Our Newsletter 2" Campaign

Campaign valid: indefinite term

Start of the campaign: 26 October 2024

Last update: 26 October 2024

Active: Yes

Eligibility

- The campaign is open to individuals who are at least 18 years old at the time of entry.
- Participants must provide a valid email address to subscribe to the newsletter.

Subscription

- To join the mailing list, participants must enter their email address on the designated subscription form on our website.
- By subscribing, participants agree to receive regular newsletters, promotional offers, and updates from our company.

Voucher Details

- Each new subscriber will receive a 200 USD voucher, which can be redeemed for the next purchase of any services offered by our company. The minimum value of the purchased services must be at least double the voucher (400 USD)
- The voucher is non-transferable, non-exchangeable, and cannot be redeemed for cash.
- The voucher is valid for a period of 1 month from the date of issuance.

Redemption

- The voucher can be applied to any services offered by our company.
- To redeem the voucher, subscribers must provide the voucher code at the time of purchase.
- Only one voucher can be used per transaction.

Privacy

- We respect your privacy and are committed to protecting your personal data. The information provided will be used solely for the purpose of sending newsletters and promotional materials.
- Participants can unsubscribe from the mailing list at any time by clicking the unsubscribe link included in each newsletter.

Modification and Termination

- We reserve the right to modify or terminate the campaign at any time without prior notice.
- Any changes to the terms and conditions will be communicated to subscribers via email or our website.

Limitation of Liability

- We are not responsible for any technical issues or failures that may affect the ability to participate in the campaign.
- In the event of any dispute regarding the campaign or these terms, our decision shall be final and binding.

Governing Law

- These terms and conditions are governed by and construed in accordance with the laws of România.

Terms and Conditions for the "Subscribe to Our Newsletter" Campaign

Campaign valid: indefinite term

Start of the campaign: 16 Mai 2024

Last update: 16 Mai 2024

Active: **No** (finished on 26/10/2024)

Eligibility

- The campaign is open to individuals who are at least 18 years old at the time of entry.
- Participants must provide a valid email address to subscribe to the newsletter.

Subscription

- To join the mailing list, participants must enter their email address on the designated subscription form on our website.
- By subscribing, participants agree to receive regular newsletters, promotional offers, and updates from our company.

Voucher Details

- Each new subscriber will receive a 200 EUR voucher, which can be redeemed for the next purchase of marketing services offered by our company. The minimum value of the purchased services must be at least double the voucher (400 EUR)
- The voucher is non-transferable, non-exchangeable, and cannot be redeemed for cash.
- The voucher is valid for a period of 1 month from the date of issuance.

Redemption

- The voucher can be applied to any marketing services offered by our company.
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